Julia (Yuliia) Kuznietsova

Technical Writer

🔲 Summary

Technical Writer with engineering expertise.

I specialize in creating developer documentation, API specifications, and user guides, and I would like to introduce myself as a developer-user translator. My adaptability, attention to detail, and excellent communication skills match my proficiency in software development.

💼 Employment History

Technical Writer at SendPulse, remote

December 2022 — July 2023

- Work as a part of the content marketing team to enhance and streamline the product knowledge base.
- Regularly assess the current content and ensure it is updated to align with any product changes for maximum impact.

Technical Writer at Corefy, Kyiv, remote

August 2019 — November 2022

- Compose, structure, and organize internal documentation and user guides to ensure clarity and accessibility.
- Analyze existing documentation and propose improvements for potential content enhancements.
- Keep documentation updated with product functionality updates, ensuring accuracy and relevance.
- Edit and proofread project documentation to maintain consistency and quality.
- Contribute to the R&D team by providing manual testing and documenting software architecture.

Head Of Content at Vintage Web Production, Kyiv

September 2017 — July 2019

- Manage, edit, and proofread content.
- Write and update user guides and operation manuals.
- Perform manual testing and interface localization.
- Edit code to address simple bugs on static pages.
- Provide consultations about products and user training.
- Organize departmental workflow.

Website Administrator at BudCenter, Kyiv

August 2016 — September 2017

Efficiently manage various tasks such as content management, HTML coding, translation, editing, proofreading, and localizing the website interface, ensuring smooth operations and optimal user experience.

Details

Poznań, 60-584
Poland
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Links

LinkedIn.com/in/yulios/
GitHub.com/YuliyaLios

Skills

Technical Writing

Git/GitHub Actions

HTML, JSON, Markdown

Postman, Swagger

Confluence, JIRA

Kanban, Agile

Communication Skills

Adaptability

Fast Learning

Languages

English

Polish

Ukrainian

Russian

❧ Education

Bachelor (specialist level), Industrial and Civil Engineering, Kherson State Agrarian University

2001 — 2009

❧ Volunteer work for

Mentor, assistant, content translator at girls.js, Poznań

May 2023 — Present

Assist with event planning and provide services for content translation and editing. Also, I mentor trainee developers, offering guidance and support during the two-day training program focused on JavaScript fundamentals.

Assistant, content editor at WomenWhoCode , Kyiv

January 2019 — January 2022

Offer support by assisting with event organization and providing content editing.